

GRIEVANCE REDRESSAL

- i) If you have any grievance / complaints, please approach to: -
Concerned Home Branch or <https://jrgbank.in/complaints.php>
- ii) If your complaint is unresolved at the branch level, you may approach our Head Office at:-

**Jharkhand Rajya Gramin Bank,
Market Place 3 rd floor,
Zila Parishad Bhawan,
Ranchi PIN-834001.**

- iii) If you are not satisfied with our grievance redressal, you may approach the Banking Ombudsman at:-

Shri Ranjeev Shanker
C/o Reserve Bank of India,
Fourth Floor, Pragati Sadan,
RRDA Building, Kutchery Chowk,
Ranchi – 834001
Jharkhand
STD Code: 0651
Tel No.: 2210512
Fax No.: 2210515

Email: - <https://cms.rbi.org.in>